


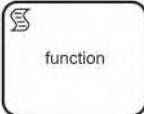
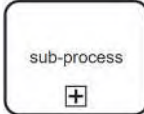

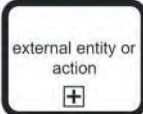


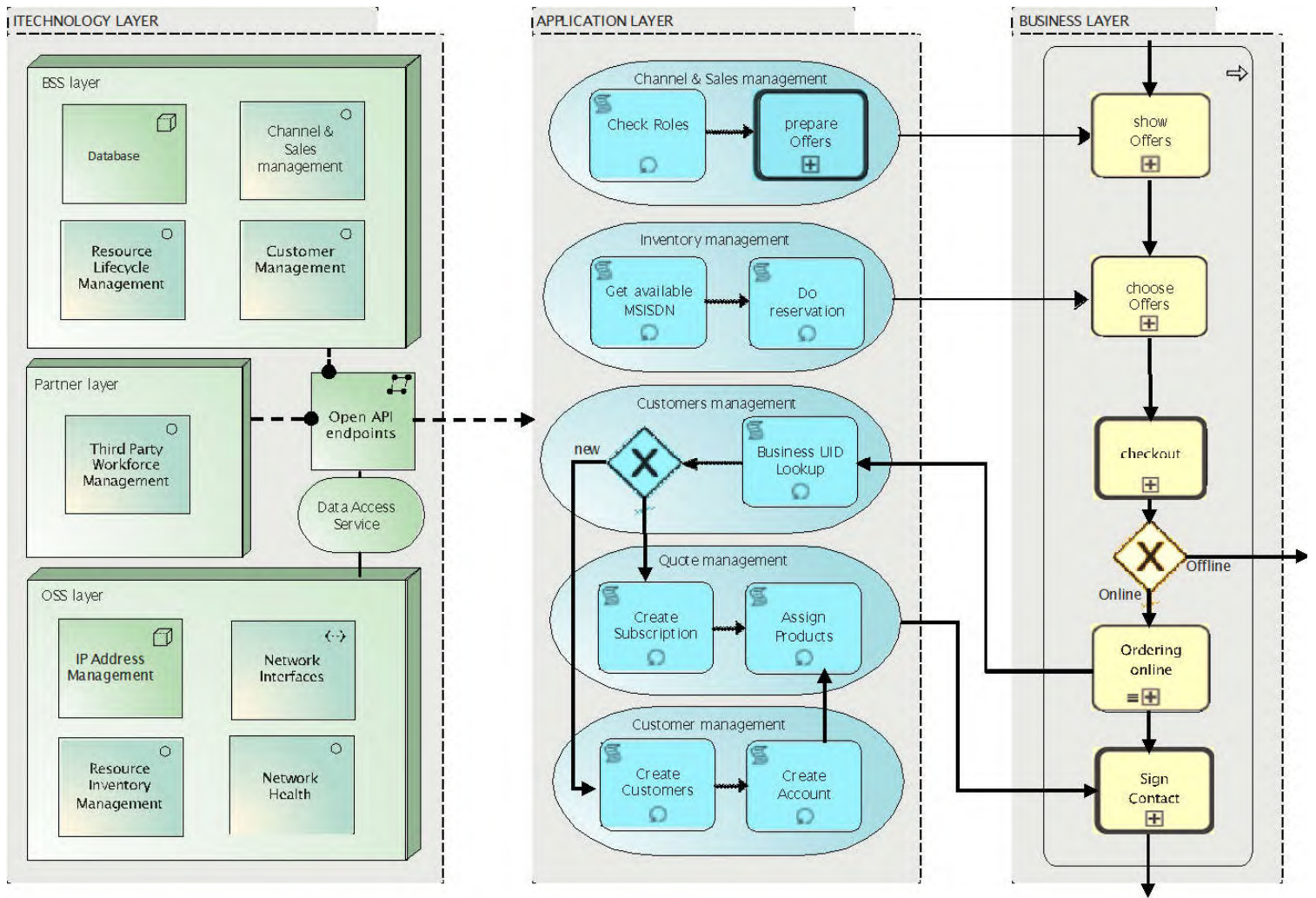


Elements									
	Behavior		Active Structures				Passive Structures		
									
	Data-based Parallel Gateway	Data-based Exclusive Gateway	Service Task	Script Task	Sub-Process	Event	Call Activity	Data type	Entity
BUSINESS LAYER	The collective effort of multiple activities working on a single goal	Makes a business decision according to the multiple rules	A custom business process performed by specific roles	Business behavior based on resources rather than flow	Business behaviors that achieve a specific outcome, as in BPMN	A state change that triggers or interrupts other business behaviors	Exposes other business elements' functionality	A passive element that has relevance from a business perspective	
Examples	Services Activation	Consumer Differentiation	Verify Roles (into BSS)	Web-hook request	Create Invoice	New Invoice Arrived	Payment Service	Invoice	
APPLICATION LAYER	Specifies which components are needed to perform some collaborative task	Specifies the way a component's functionality is exposed to the environment	Describes the custom behavior of a connected process flow	Represents automated, internal behavior of an application component	Internal behavior performed by an application component to achieve a specific outcome	Denotes a state change that may trigger/interrupt other application behavior	Represents exposed application behavior/functionality	Contains some piece of information in the form of an object type	
Examples	Service Management API	Customer Management API	Single-sign On Specific flow	Transactional (Accounting or Billing API)	Invoice Creation	Request for Transaction	Transaction Processing	Billing Information	
TECHNOLOGY LAYER	Multiple nodes cooperating to perform a collaborative task.	Specifies how the functionality of a node can be accessed	Specific behavior of multiple nodes working together in a process flow	The internal behavior of a node can be described by a Technology Function	Similar to the Technology Function but more focused on sequences	Instantaneous element that can trigger/interrupt other technology components	Exposes the functionality of a node and makes it accessible	Represents the type of physical Objects that can be manipulated by the Technology Layer	
Examples	Provisioning (Resource Inventory Management)	Customer Lifecycle (Account Management)	Authorize User	Grant Service Access (Rating API)	Service Qualification (Order Feasibility)	Request for Service Access	Data Management (Customer Management)	Artifact	


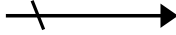



Integrated BSS/OSS systems with different Software and Data offer data access to the Application tasks through an Open API interfaces.


Application Tasks that make use of Technological Components are provided to the Business Processes. A logic-full BPMN elements allows handling with the custom Omni-channel.

The Order Process and its individual steps served by the application tasks.

Dynamic Connections

	Triggering: The triggering relationship describes a temporal or causal relationship between elements
	Default: Default gateway flow without any conditions
	Flow: The flow relationship represents transfer from one element to another

Dependency Connections

	Access: The access relationship indicates the input or output structure elements to observe them through the flow
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